

Employee Engagement

- Put simply, employee engagement is about whether your people care or not.
- There is strong evidence that if they do care, you organisation will perform better.
- Global consulting firm Gallop has 30 years of experience researching more than 17 million employees. There is a strong correlation between engagement and performance.
- One of the measures that they use to gauge levels of employee engagement is the Q12

The 12 Elements of Great Managing
I know what is expected of me at work.
I have the materials and equipment I need to do my work right.
At work, I have the opportunity to do what I do best every day.
In the last seven days, I have received recognition or praise for doing good work.
My supervisor, or someone at work, seems to care about me as a person.
There is someone at work who encourages my development.
At work, my opinions seem to count.
The mission or purpose of my organization makes me feel my job is important.
My associates or fellow employees are committed to doing quality work.
I have a best friend at work.
In the last six months, someone at work has talked to me about my prog- ress.
This last year, I have had opportunities at work to learn and grow.
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• Our Leadership Develop Programs include strategies and activities to increase your employees' level of engagement.

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